



Terms and Conditions for Factory Service

Non-Serviceable Product

AE Techron accepts no responsibility for non-serviceable product sent in for repair. It is the owner's responsibility to ensure their product is serviceable prior to sending it to the factory. Amplifier accessories and owner add-ons are included in this clause.

Estimate Requests

AE Techron reserves the right to charge for estimates. The charge for estimates is non-refundable if the repair estimate is rejected, but will be applied to the total cost of the repair if the estimate is approved. If the repair estimate is rejected, the unrepaired unit will be returned at the customer's request, or will be disposed of by AE Techron (\$20.00 disposal fee will apply).

All repair estimates must be approved or rejected within 30 days. Units still in the possession of AE Techron after 30 days of the estimate will be considered abandoned and become the property of AE Techron.

An estimate represents the approximate repair cost. If the total repair charges do not equal or exceed 20% of the estimate provided, the technician will continue with the repair. You will be notified of the final cost after your unit is repaired. If the total repair charges exceed the estimate by 20% or more, you will be notified of the findings and approval will be required before the technician finishes the repair.

Payment Terms

Prepayment is required for all Crown Legacy amplifiers; acceptable methods include: credit card, C.O.D. or company check. Prepayment must be provided before AE Techron ships back the amplifier. Net 30 terms may be available to customers who send in more than 10 amplifiers per year with credit approval. Net 30 payment terms are available for Techron amplifiers upon credit approval.

Warranty on Service

We warranty all parts replaced on your amplifier for 90 days after the repair is completed.

Shipping Requirements

AE Techron is not responsible for damage caused by poor packaging. Damage caused by poor packaging is not covered under warranty. Every effort will be made to repair shipping damage, but additional costs may be incurred. Shipping instructions are available upon request; they can also be found in your owner's manual. AE Techron reserves the right to determine the cause of damage.

By completing the Return Authorization, you agree to the Terms and Conditions listed above.